		2017/18	2016/17	2017/18	2016/17	2017/18	2016/1 7	2017/18	2016/17	2017/18	2016/17	2017/18	2016/17
Indicator	Measure	Bedford	Bedford	Luton	Luton	E&NH	E&NH	ELFT	ELFT	EPUT (was SEPT)	SEPT	МК	МК
Incidence of MRSA	Number	0	1	1	1	1	2	0	1	0	1	3	2
Incidence of C Diff	Number (&rate per 100,000 bed days	11 declared (5 successfully appealed)	8(9.0)	9 (3.9)	8 (3.5)	29 (N/Av)	22 (10.27)	<b>O (O)</b> * based on OBD exc. leave	1 (2.74) * based on OBD exc. leave	0	0	13	10
Staff rec'd Trust (Staff Survey)	Percentage	67%	72%	72%	77%	62%	69%	52%	60%	69%	71%	67%	69%
Friends & Family – in- patient	Percentage	94%	92%	95.3%	95%	97%	97%	90.1% * all beds services	89.7%* all beds services		*96%	94%	94%
Rate of Patient safety incidents (NRLS)	Per 1000 bed days	38.63 (Apr-Sept 17)	38.2	23.3 (Apr- Sept 17)	32.2 (Apr- Sept 16)	32.6 (Apr- Sept 17)	31.76 (Apr- Sept 16)	4.0* based on OBD exc. leave	3.8* based on OBD exc. leave	38.4 ( MHS ) 83.8 ( CHS )	43.9	31.86	33.66
KF26 – harassment/b ulling by staff (Staff survey)	Percentage	24%	22%	25%	28%	29%	29%	21%	17%	22%	20%	26%	27%
KF21 – equal opportunities (Staff survey)	Percentage	82%	86%	85%	85%	85%	87%	80%	79%	85%	91%	85%	85%
Overall staff engagement (staff survey)	Score	3.80	3.82	3.87	3.9	3.69	3.86	3.75	3.9	3.76	3.88	3.80	3.81